



# RBdigital eAudiobooks

RBdigital eAudioBooks are available PCs, Macs, Androids, iPhones, Nook Color, and Kindle Fire.

## **Accessing your Account**

### **Do I need a library card?**

Yes. In order to access the eAudiobooks, you need to have a Cozby Library Card. In order to access the Library's eAudiobook collection, you must create an account with RBdigital. Make sure you set up your RBdigital account on a computer and not through the app on your mobile device. You may do this by clicking on "Create a New Account" from the RBdigital page. [www.williamtcozbytx.oneclickdigital.com](http://www.williamtcozbytx.oneclickdigital.com)

### **I can't log on!**

First, make sure you are using your RBdigital username and password. If you are still having problems logging on, please stop by the Information Desk for additional assistance or call us at 972-304-3658.

## **Checking Out and Holds**

### **Are there any limits on checkouts and holds?**

Yes. You may check out 10 eAudiobooks at a time. Holds are also limited to 3 at one time.

### **How long can I keep eAudiobooks?**

eAudiobooks check out for 21 days at a time.

### **Can I return my items early so I can check out more?**

Yes. There is an option both on the RBdigital website and in the mobile apps that allows you to check-in early.

### **Can I renew eAudiobooks that I have checked out?**

No. Renewals for eAudiobooks are not available at this time.

## **Further Help and Troubleshooting**

### **I need more assistance with RBdigital. Is there a support number I can call?**

Yes. You can find access the support page here: <http://williamtcozbytx.oneclickdigital.com/#/help>

Live support for RBdigital is available at 877-772-8346. Email questions to [yoursupport@recordedbooks.com](mailto:yoursupport@recordedbooks.com) You may also stop by Information Desk or call 972-304-3658 for additional support from the library staff. Feel free to bring in your device.